

Victoria Wordsworth

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EDUCATION

Bachelor of Information Technology (Computer Science Major)

Queensland University of Technology • Brisbane, Queensland • Completed 2022

- **Minor:** Internet of Things (IoT) and Mobile Technologies
- **Final Year Industry Partnership Project:** Worked alongside Lactalis Australia to assist with the development of an application for monitoring internal processes and systems.

PROFESSIONAL EXPERIENCE

Assistant Deployment Technician (Workstation Replacement)

August 2025 — Present

eHealth Queensland, Sunshine Coast

- Assisted in the configuration, monitoring, and deployment of ICT assets, with a growing understanding of key technology platforms including Microsoft Active Directory and SCCM.
- Demonstrated strong teamwork and communication skills, contributing to a collaborative environment and positive client interactions.
- Assisted with timely and effective ICT support, resolving basic technical issues in alignment with service standards.
- Developing knowledge of ITIL-based processes, including ServiceNow and asset management.

Office Assistant/Painters Labourer

2016 — 2025

Wordsworth Painters

- Undertook administrative tasks including communicating with clients, invoicing, banking, and payment processing
- Utilising accounting software such as QuickBooks
- Thorough preparation of all painting surfaces

SKILLS

Languages: C#, HTML/CSS, SQL

Tools: VS Code, Figma, GitHub, Trello

Other: Microsoft Office, Mac OS, Windows OS